

Datasheet

Interwoven® WorkSite Mobility

Access documents, e-mail, and client-files from anywhere at anytime

The New Expectation

In today's business climate, professionals are expected to stay connected with important business information and their customers and colleagues at all times. This shift in work practices, the evolving regulations requiring proper retention of client documents and correspondence, and the continuing market momentum of mobile devices has instantly created a new challenge for both professionals and IT. How can mobile professionals be productive, responsive, and provide clients with accurate information about their current engagements when all they have is their mobile device? And, how does the firm ensure that client correspondence is managed properly within the client file? With the increased use of mobile devices, more and more e-mail—an already difficult form of content to manage—is not easily captured for the purpose of both records retention and team collaboration.

Successfully managing business information using a mobile device requires a solution that provides a tailored user experience, enables good working practices, and resolves the challenges these much smaller devices expose.

WorkSite Mobility

WorkSite Mobility brings key capabilities of Interwoven's award winning WorkSite document and e-mail management solution to mobile devices including BlackBerry, Palm Treo, Windows Mobile, and Apple iPhone smartphones. Through an innovative user interface, mobile device users now have a unique capability to interact with client files, find and view documents, and send and attach files to e-mails to collaborate with colleagues and clients.

WorkSite Mobility for the BlackBerry also provides an intuitive approach for filing e-mail. It's not just about saving e-mails into the WorkSite repository, it's about making



WorkSite Mobility Supports Many Different Mobile Devices

it easy to place e-mails in the right client file. WorkSite Mobility's "Send and File" functionality makes this simple for any user.

WorkSite Mobility gives professionals the tools to access, share, and manage information effectively from anywhere at anytime. Now, your professionals never have to feel like they're disconnected again.

Designed for A Rich User Experience over Wireless Networks

WorkSite Mobility for the BlackBerry enables users to access client files, view documents, file e-mails and create new e-mails and attach documents and links even when there is no signal so users can continue working even when on a plane. All information is sent, synchronized, and profiled when reconnected to the active network; ensuring that the e-mails are stored within the client file and keeping consistent with the organizations information management policies.

For efficiency, operations such as the filing of e-mails work in the background, allowing users to continue using the device while all selected e-mails are filed silently by the server.

Features:

- A user with any smartphone having a mobile web-browser can access client files, search for and view documents, and even email content to others without installing any software on their device.
- A native BlackBerry application provides users with an even richer user experience including e-mail management, offline access, and integration capabilities.
 - Over the Air access to WorkSite delivers full metadata searching, folder access, document viewing, e-mailing, printing, and faxing—keeping professionals synchronized with the latest information and updates.

- Save e-mails into client files and personal folders. Automatic profiling simplifies it for professionals and ensures all e-mail related correspondence for a current engagement is readily available to professionals and staff.
- “Send and File” allows professionals to easily select an engagement and WorkSite folder to store e-mail so all subsequent e-mails are seamlessly and automatically profiled and filed.
- Attach WorkSite documents and links to documents in e-mails.
- Both connected and disconnected capabilities; Folders, client information and meta-data are accessible in both modes—enabling professionals to file e-mails or attach documents while disconnected.
- “WorkSite Today” keeps professionals abreast of active engagements, their most recent documents, missed calls, and the day’s schedule while on the move, on a single BlackBerry screen.

Benefits:

- Keeps professionals in touch with the latest client information for faster response times and better overall client service.
- Delivers powerful WorkSite capabilities to a user’s fingertips, enabling them to be more productive while out of the office and maximize their time usage.
- Keeps professionals on top of their workload. Either connected or disconnected, professionals can still locate, queue, and file e-mails while on the go.

- Addresses key challenges of document and correspondence retention by making it simple for professionals to locate and file important information that might otherwise be passed over.

Designed to integrate with your existing infrastructure

WorkSite Mobility is based on an architecture that integrates with your corporate WorkSite Server and E-mail Server, and optionally with your BlackBerry Enterprise Server (BES). The WorkSite Mobility Web user interface can be accessed by most smartphones running mobile browsers without any software installation on devices. WorkSite Mobility for BlackBerry provides all functionality ‘Over the Air’ allowing easy deployment and management. All communication between a Mobile device and WorkSite Mobility is encrypted and compressed for security and optimal use of network bandwidth.

Supported Platforms

WorkSite Mobility Server

Microsoft Windows 2003 Server
 Interwoven WorkSite Server 8.2 and higher
 Microsoft Exchange Server 2000, 2003, 2007
 Lotus Notes/Domino Server 6.5.1, 7.0.2
 SMTP 1.0
 Microsoft IIS Server 6.0 (Web only)
 BlackBerry Enterprise Server 4.0, 4.1 (BlackBerry only)

WorkSite Mobility Web Client

Mobile HTML Browser with support for HTML 3.2 or above
 Mobile WML Browser with support for WML 1.2 or above

WorkSite Mobility Client for BlackBerry

BlackBerry 7200 series—OS 4.0, 4.1
 BlackBerry 8100 series (Pearl)—OS 4.2
 BlackBerry 8300 series (Curve)—OS 4.1, 4.2
 BlackBerry 8700 series—OS 4.1
 BlackBerry 8800 series—OS 4.2

Interwoven is a global leader in Content Management Solutions

Interwoven’s software and services enable organizations to maximize online business performance and organize, find, and govern business content. Interwoven solutions unlock the value of content by delivering the right content to the right person in the right context at the right time. More than 4,200 of the world’s leading companies, professional services firms, and governments have chosen Interwoven, including adidas, Airbus, Avaya, BT, Cisco, Citi, Delta Air Lines, DLA Piper, FedEx, Grant Thornton, Hilton Hotels, Hong Kong Trade and Development Council, HSBC, LexisNexis, MasterCard, Microsoft, Samsung, Shell, Qantas Airways, Tesco, Virgin Mobile, and White & Case. A community of over 20,000 developers and over 300 partners enrich and extend Interwoven’s offerings. To learn more about Interwoven, please visit www.interwoven.com.

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